

UDT 10 for Mac - Pre Purchase FAQ

Add-ins provide powerful optional features for Excel. By default, add-ins are not immediately available in Excel, so you must first install them in 1 minute. It's a very easy process. Administrator rights to install our add-ins or templates DOES NOT REQUIRE.

Compatibility

UDT for Mac compatible with Excel 2016 for Mac, Excel 2019 for Mac, and Office 365 for Mac.

Licensing

Our general policy is simple. If you buy Ultimate Dashboard Tools, **you can use our product for up to 5 workstations without subscriptions and additional fees.** If you need more copies, please contact us for huge discounts. **We are using a license server to validate the activation code.**

License Server Management Console - UDT for Excel

Get Started Define Products Protect your application **Manage Keys** Manage Customers Analytics Backup Generate Keys

Create Activation Key Activate Upgrade Delete Archive Illegal Computers Activation Attempts Send Templates Sites Event Log Audit Trail

License Keys Archive Fraud Detection Mail License Server

Field: ActivationCount =

Drag a column header here to group by that column

Sample Data!

LicenseType	FullName	EnabledFeatures	ActivationKey	ActivationDate	NumLicenses	AvailableLicen...	Disabled
FLOATING	Tom Spencer-637258104...	PRO	BNQ6060400GF...		5	1	<input type="checkbox"/>
FLOATING	Tom Spencer-637258104...	SINGLE	BNQ6060401G1...	5/23/2020 12:0...	1	0	<input type="checkbox"/>
FLOATING	Tom Spencer-637258104...	SINGLE	BNQ6060401G1...		1	1	<input type="checkbox"/>
FLOATING	Tom Spencer-637258104...	ENTERPRISE	BNQ6060400G7...	5/23/2020 12:0...	50	37	<input type="checkbox"/>

Sharing – Should I install the add-in on multiple PCs?

UDT is fully portable. You can share your work with colleagues or with your boss. If you have an installed add-in, you can do what you want (create, modify, etc.)

If the add-in is not installed on the PC, you can view the dashboard without any trouble. You can also modify the actual values, and the chart will be reflected. Without the add-in, you cannot create/remove zones for gauges.

I paid; where do I download my software? After you have completed your payment process at PayPal, **check your email**, where you will find a download link to your add-in. That's all! The purchase process is fully automated – thanks for E-junkie. If you have not received the download link in 15 minutes, please contact us using **excelkidllc@gmail.com**.

Is it safe to purchase with us online? Yes. We use a third-party company, Sendowl, that utilizes an SSL-certified secure site for our shopping cart. ExcelDashboardSchool.com uses Comodo SSL with 256-bit encryption. We don't take or hold any personal or financial information from you in our shopping cart. Your payment information is only provided to our payment merchants, Stripe or PayPal.

Payments, Downloads, and Updates

How will I be notified of changes and updates? You will be notified by email if the purchased item is updated.

Is it really a one-time fee? Absolutely! You just must pay once, and you can use the template permanently. No monthly fees and subscription! You will also get free LIFETIME upgrades.

Can I pay using a Credit Card? Yes, you can pay via Credit Card. We have partnered with SendOwl to manage the sales flow. We are using Stripe and PayPal as payment gateways, and both of them accept credit cards.

Hours of Support and After Hours Technical Support: We're in **GMT +2**, and we aim to answer all questions within 24 hours (Monday – Friday). In some cases, the waiting time can be extended to 48 hours.

About Office 365

Office 365 is a subscription service that ensures you always have the most up-to-date modern productivity tools from Microsoft. There are Office 365 plans for home and personal use and small and midsized businesses, large enterprises, schools, and non-profits.

UDT Win and Mac versions are compatible with Office 365.